

CHARACTERISTICS OF A WELL-OPERATED  
VOLUNTEER CENTER  
November 1984

1. Has a creative and dynamic Director, with a strong and qualified supporting staff, both paid and volunteer.
2. Has a Board of Directors which is actively involved in the direction and management of the Center, and which represents the interests of all sectors of the community.
3. Seeks to establish contacts and networks through all segments of the local volunteer community. Views itself as the central focus and information-exchange point in the area of volunteer involvement locally.
4. Has a broad and innovative outlook toward program development and operation. Views recruitment and referral of volunteers as the minimum program effort for the Center, and is thereafter willing to undertake any volunteer-related project determined to be needed in the community.
5. Seeks to involve the business and labor communities through sponsorship of volunteer programs based in the workplace.
6. Seeks to enable agencies to make better use of volunteers through provision of training and consulting services, and through sponsorship of a local network of volunteer program administrators.
7. Seeks to broaden the concept of volunteer utilization by agencies through demonstrating innovative uses of volunteers, such as volunteer activity by the handicapped, projects involving technologically-skilled volunteers, and programs for volunteers of all age categories.
8. Seeks to promote the concept and worth of volunteering through community-wide recognition and public relations efforts, and through constant contact with local media.
9. Seeks to develop a broad base of funding support, including United Way, grants and contracts with local and state government, corporate support, and self-generated revenue.
10. Participates as an active member of the nationwide network of Volunteer Centers.