NICOV 2/75 - BFS-3E

## VOLUNTEER FEEDBACK FORM

We need your help again--your ideas to help us improve our volunteer program. Please give us the benefit of your frank opinion on these questions. You may sign the form or remain anonymous, just as you prefer. Please be sure to give your best answer for  $\underline{all}$  questions on the form. Thank you.

Please describe briefly your volunteer job(s) in this volunteer program.  Where does your volunteer time go in an average month? Please fill in all the lines as best you can.  Hours total per month Hours with clients, or otherwise on the job, per month Hours in various volunteer meetings per month Hours filling out reports, paperwork (not part of the job itself) per month Mhat are the main reasons you joined up as a volunteer?  What are some of the main satisfactions you're getting from your volunteer work now?  What are some of the main frustrations?  What do you see as some of the good things about this volunteer program now?  What do you see as some of the things that could be improved?  Please describe any suggestions you may have on useful new jobs volunteers might fill in this program.  Has anyone in the organization ever asked you before what you thought of this volunteer program? Please check the closest to right for you.  No, never directly Once or twice, maybe Many times Once or twice, maybe Many times Many times Once or twice, maybe Many times Many times Many times Once or twice, maybe Many times Many times Many times Many for another term? Check one, please.  Yes, definitely No Undecided at this time Have you recommended joining this volunteer program to any of your friends or family?  Yes, definitely Once energy of the content of the things below on a scale of this volunteer program, would you please rate each of the things below on a scale of this volunteer program, would you please rate each of the things below on a scale of this volunteer program, would you please rate each of the things below on a scale of the please.		
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0 = really doesn't exist	<pre>3 = average</pre>
1 = exists but poor	4 = good
2 = fair	5 = excellent

Training of volunteers in this program: 0 1 2 3 4 5
Acceptance and support of volunteers by staff: 0 1 2 3 4 5
Recognition given to volunteers: 0 1 2 3 4 5
Volunteers are trusted to do important things: 0 1 2 3 4 5

14. Any other comments you'd care to make would be appreciated.

Signature (optional)	
	1000
NOTE TO USER: When reproducing this form for use, we sug	gest you delete the scoring instruc-
ROUGH SCORING KEY	
Obviously the answers to the questions in BFS-3E contain covered in the index below.	a great deal of useful information not
Question 1 - 0-3 mos. = 0 points; 3-6 mos 1; 7-1; 2-5 yrs. = 8 points; more than 5 yrs.	2 mos 2; 13-23 mos 5; = 10.
2 - One job only = 0 points; 2 jobs = 5; 3	or more = 10.
3 - Total hours less than 2 = 0 points; 3- 11 or more total hours = 7. If ratio ports" is more than 5 to 1, add 3 poin	for total hours/"hours filling out re-
*6 - 3 or more frustrations = 0 points; 2 f no frustrations or "none" = 10.	rustrations = 3; only 1 frustration = 6;
7 - No good things listed or "none" = 0 po listed = 6; 3 good things = 8; 4 or mo	ints; one good thing = 3; 2 good things re good things = 10.
10 - (a) = 0 points; (b) = 5 points; (c) =	10 points.
11 - (a) = 10  points; (b) = 0  points; (c) =	5 points.
12 - (a) = 10  points; (b) = 5  points; (c) =	
13 - Add total of points circled in all fou	r items. Ranges from 0 - 20.
*Count of separate units will be somewhat judgmental her	e